



Consumer Directed Care

Consumer Directed Care means you have choice and control over how funding is allocated and how services are delivered.

Whether funding is delivered under the NDIS, through myagedcare.gov.au or the Department of Veterans' Affairs, as an authorised Government provider we are able to offer you choice, flexibility and support to help you make informed decisions.

We become a partner in your care and provide transparency in all our dealings with you.

Through open discussion with you, your family and friends, we work together to create a care plan that meets your needs and wants.

Care that is all about **YOU**

NHCH are a trusted local provider and invested members of your community.

We understand the Hunter area well and can support you to remain an active participant in your local community.

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Newcastle and Hunter
Community Health



FOSTERING
Integrity, Trust, Quality
& Connection with you.



Home Care Packages

A Home Care Package is designed to help older Australians live independently in their own home for as long as possible and living the life they wish to lead.

Newcastle and Hunter Community Care will work with you to develop your care plan and personal Home Care Package budget based on your goals.

The types of services that can be purchased under a Home Care Package include, but are not limited to:

- Personal services such as bathing, dressing and communication
- Nutrition, hydration, meal preparation and diet
- Continence management
- Mobility and dexterity
- Nursing, allied health and therapy services
- Transport and personal assistance
- Management of skin integrity
- General household services

We assign individual Case Managers to every client who is available every step of the way to ensure you have the right plan and support to maximise your Home Care Package.



Newcastle and Hunter Community Care is the ideal partner to the NDIS as we share a common goal: to provide support and services to enable people to live their best life possible.

We are an approved NDIS provider and our dedicated and committed Registered Nurses and Trained Carers are here to assist with personal care, nursing services, community support and domestic services.

We understand the challenges our clients with a Disability have in achieving personal health and life goals and will work with you to achieve your desired outcomes.

Coordination of supports is a key role we can provide to help you get the most out of your NDIS plan. We can:

- Guide you through what supports are funded in your NDIS plan and how we can coordinate them together
- Assess the different support services on offer, review what will work best for you, and help you link with specific supports that are funded in your plan (Clinical, Housing, Medical, Vocational)

Whether you require core support to assist you with everyday tasks to help meet your goals, capacity building support to aid in achieving more independence, or assistance identifying suppliers for capital supports, the team at Newcastle and Hunter Community Health is here to help.



Private Services

Sometimes we find our clients or their carers need a little extra assistance that isn't covered under the various funding programs for disability support and aged care.

Whether it be short term while recovering from surgery or an illness, to provide some respite or to top up Government funding, Newcastle and Hunter Community Health can assist with self-funded in-home care.

We can provide Clinical Nursing care, Trained Carers and home maintenance services to ensure your individual goals are met.

This can include:

- Nursing and personal care
- Transport
- Gardening, lawn maintenance and general household duties
- Personal support to facilitate respite care

Department of Veterans' Affairs (DVA)

Newcastle and Hunter Community Health is an approved DVA Community Nursing Provider.

Veterans' Home Care (VHC) is a DVA program designed to assist eligible DVA clients who need a small amount of practical help to continue living independently in their own home. Services include domestic assistance, personal care, respite care, and safety-related home and garden maintenance.

Our key role is to provide access to services to support those eligible to help avoid early admission to hospital or residential accommodation by providing access to Community Nursing Care.