

# HOME CARE Packages



## PROVIDER INFORMATION

Community-based nursing and home support provider Newcastle and Hunter Community Health (NHCH) is bringing a new era of consumer-driven and localised care to the region, to help the elderly and people with a disability live their best life as independently as possible.

Newcastle and Hunter Community Health is a family owned and operated business established to provide personalised care to participants in the National Disability Insurance Scheme and aged care within the community, including Home Care Package recipients. Our individualised assessment ensures we understand the personal health and lifestyle goals of each client and their family, and accommodate their cultural, religious and lifestyle choices and beliefs in the planning process. The Newcastle and Hunter Community Health team consists of professional staff who deliver tailored health care, clinical and personal care, community support and domestic services to their clients.

## CARE MANAGEMENT

Newcastle and Hunter Community Health's Care Management includes identifying and addressing risks to recipient's safety, reviewing care recipients agreements, care plan review, coordination and scheduling care and services, ensuring care and services are aligned with other supports, ensuring care and services are culturally appropriate and liaising with the care recipient and/or representatives. Subject to package level, the amount of case management will vary. Newcastle and Hunter Community Health provides clinical support 24 hours/7 days a week which is included in this fee.



## PACKAGE MANAGEMENT

Package Management fee covers the costs of ongoing organisation of activities associated with managing packaged care and services and managing the quality of care and services and the costs for preparing monthly statements. This includes meeting the new Aged Care Quality Standards from July 2019 for service quality, record management and compliance (e.g. police checks) requirements.

## BASIC DAILY FEE

You may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. Further information about your contributions is available on My Aged Care.

## STAFF TRAVEL COSTS

This fee includes the cost for Newcastle and Hunter Community Health staff to travel to client homes to provide direct care and applies to each visit.

## NURSING

Clinical services may include: wound care and management; medication management; general health and other assessments; clinical review and management including blood pressure. This does not include the price for goods such as bandages, dressings and continence aids where required.

The costs shown are for nursing services delivered by a Registered Nurse.

## EXIT FEES

Newcastle and Hunter Community Health will charge a maximum exit fee of \$500.00 when a client exits the Home Care Package Program. When a client chooses to change providers to deliver the Home Care Package no exit fee will be charged.





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Fees and Services - HCP from 1 July 2019 - Australia Wide



## PERSONAL CARE

Personal Care includes assistance with activities such as bathing, showering, toileting, dressing, mobility and communication.



## CLEANING AND HOUSEHOLD TASKS

Cleaning and household tasks may include: cleaning (dusting, vacuuming, mopping, tidying); help with making beds; ironing; laundry; meal preparation; shopping; bill paying.



## RESPIRE

Support when carers are unavailable or need a break. Respite can be in the home or the community.



## LIGHT GARDENING

Light gardening can include watering, weeding, pruning, mowing and maintenance.

## SEPARATE COSTS WHEN YOU WANT TO RECEIVE SERVICES FROM ANOTHER PROVIDER

Newcastle and Hunter Community Health supports you to choose your own additional providers for other services and will ensure they are suitably qualified, meet our standards and if applicable arrange contracts for service. NHCH charges a procurement fee of 10% of the invoiced amount (excluding GST) to cover the costs of invoicing and paying other providers.





## FEE SCHEDULE - HCP - 2019/20 - AUSTRALIA WIDE

From 1 July 2019

| Approx. HCP Amount |               | Level 1 | Level 2  | Level 3  | Level 4  |
|--------------------|---------------|---------|----------|----------|----------|
| HCP Funding        | Annual        | \$9,000 | \$15,750 | \$34,500 | \$52,250 |
| HCP Funding        | Per Fortnight | \$346   | \$605    | \$1,326  | \$2,009  |

Note: You may be required to make a contribution to the cost of your care by paying an Australian Government Income tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as of 1 July 2019. Further Information about your contributions are available at My Aged Care.

| Care Management           |                                | Level 1 | Level 2  | Level 3  | Level 4  |
|---------------------------|--------------------------------|---------|----------|----------|----------|
| Fully managed by provider | Per Fortnight                  | \$58.31 | \$102.68 | \$223.38 | \$338.64 |
| Fully managed by provider | Approx. no hours per fortnight | 1       | 2        | 4        | 5        |
| Self-managed by you       | Per Fortnight                  | N/A     | N/A      | N/A      | N/A      |
| Self-managed by you       | Approx. no hours per fortnight | N/A     | N/A      | N/A      | N/A      |





## FEE SCHEDULE - HCP - 2019/20 - AUSTRALIA WIDE

From 1 July 2019


| Price for Common Services (Per Hour) | Standard Hours | Non-Standard Hours 15% | Saturday 50%   | Sunday 75%     | Public Holidays 100% |
|--------------------------------------|----------------|------------------------|----------------|----------------|----------------------|
| Personal Care                        | \$60.06        | \$67.89                | \$88.56        | \$103.32       | \$118.08             |
| Nursing                              | \$70.65        | \$81.23                | \$105.96       | \$123.62       | \$141.28             |
| Cleaning and household tasks         | \$60.06        | \$67.89                | \$88.56        | \$103.32       | \$118.08             |
| Light gardening                      | \$60.06        | \$67.89                | \$88.56        | \$103.32       | \$118.08             |
| In-home Respite                      | \$60.06        | \$67.89                | \$88.56        | \$103.32       | \$118.08             |
| Other Services                       | By negotiation | By negotiation         | By negotiation | By negotiation | By negotiation       |

| Other Costs   | How the provider delivers services | Level 1 | Level 2 | Level 3  | Level 4  |
|---|------------------------------------|---------|---------|----------|----------|
| Package Management  | Per Fortnight                      | \$34.30 | \$60.40 | \$131.40 | \$199.20 |
| Max. Exit Amount  | Max. Total                         | \$500   | \$500   | \$500    | \$500    |
| Staff travel costs  | Per KM                             | 90c     | 90c     | 90c      | 90c      |
| Seperate cost when want to receive services from a different provider | Yes                                | 10%     | 10%     | 10%      | 10%      |

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trust, quality & a  
connection with you*



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